

# Assistance with Rent or Utilities or Security Deposits



## Downtown Ecumenical Services Council (DESC)

Financial assistance appointments for rent, utilities, and security deposits are processed through United Way's 2-1-1. Calls are accepted 24 hours a day, seven days a week, by dialing 2-1-1 on your phone, but appointments are limited.

### **Eligibility Criteria**

Must meet **one or more** of the following conditions for DESC's financial assistance:

- COVID related
- 65+
- Household with school-aged children
- Adult in household with a documented disability or inability to work
- Rent and/or utilities are past due

DESC CANNOT help if one of the below conditions is true.

- Need assistance with a mortgage
- Received financial assistance from DESC within the past 12 months
- Received assistance from a federally funded emergency assistance program (i.e., ERAP, Our Florida) within the past 90 days
- A legal eviction process has been initiated or if the court or any attorneys are involved
- You participate in JEA's My Way program (we are unable to pay your JEA utilities)

### **OTHER AGENCIES**

**Catholic Charities** – book appointments through United Way's 2-1-1, call 632-0600 at **8:00 a.m. daily for a small number of appointments given.** Agency # is 354-4846.

**Emergency Financial Assistance Program (City of Jacksonville)** – **Daily** at 9:30 a.m. 630-2469: has 18 operators picking up that number so are done with taking about 40 appointments for the next day, in only a few minutes.

**Jewish Family and Community Services** – book appointments through United Way's 2-1-1, on **Mondays**, 8:00 a.m., Limited appointments. Agency # is 448-1933.

**Northeast Florida Community Action Agency** – 24/7 automated appointment line. 1-844-625-8776

**BEAM** is for **Beaches residents only**. Bookings of financial aid are made through calling United Way's 2-1-1. Agency # is 241-2326.

**Arlington Community Services** is for **Arlington ZIP codes only**, 503-8496, 9-noon, Mon-Fri., 1450 Rogero Rd., 32211

**Assumption Catholic Parish** – call 396-7086

**Salvation Army** – When funds are available, call 356-8641

**Elder Source** – call 391-6699